



Омбудсман України
Ombudsman of Ukraine

In the crosshairs of the Russian Federation: people whose future is unknown!



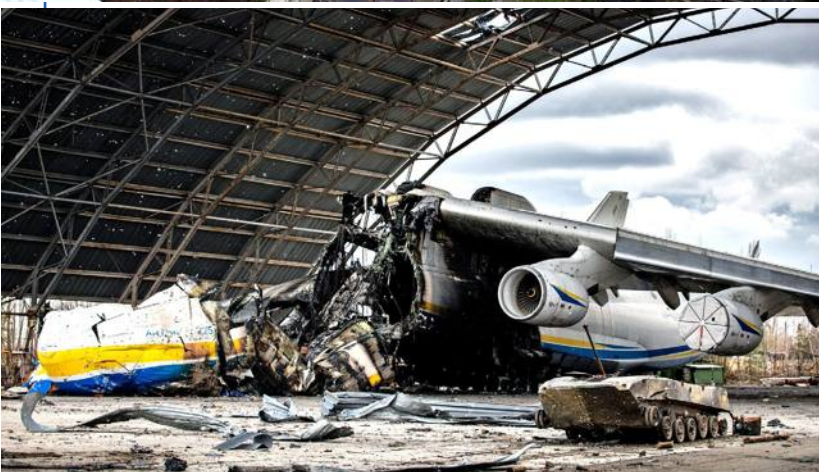
Photo
Dmytro Haiduk

№3
2024

Appeal to international
organizations regarding
the shelling of civilian
infrastructure by Russia



2ND ANNIVERSARY OF THE DE-OCCUPATION OF KYIV REGION



The joint efforts of the Defense Forces, volunteers, and locals helped to repel the occupying army and liberate the region.

The liberation began after the Battle of Moshchun on March 21, followed by the liberation of Irpin on March 28, Bucha on March 31, and Hostomel and Borodianka on April 1. **On April 2, the complete liberation of the Kyiv region from the invaders was announced.**

Upon the de-occupation, the whole world learned about Bucha. About the streets with people and cars shot. About the smashed and burned houses. About the basements with people tortured to death. About the mass graves of Ukrainian civilians. The whole world has seen the atrocities committed by Russian soldiers. We will not forget and we will not forgive!

We thank and honor all the defenders who liberate Ukrainian villages and cities. The day will come when the blue and yellow flag will fly in every corner of Ukraine.

An eternal memory to those who gave their lives liberating their homeland.

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TERRORIZING CIVILIANS IS RUSSIA'S CALLING CARD

Photo: Dmytro Haiduk



On March 22, Russian troops launched another attack on Ukraine, and the Ministry of Energy noted that it was the most massive attack on the Ukrainian **energy sector** in recent times. The Kharkiv region was simultaneously shelled with 22 missiles. 700,000 consumers were left without electricity. It took a long time for power engineers to repair the damage. To this day, hourly power cuts continue in the city to reduce the load on the grid.

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And as a result of the morning attack on April 11, Russia completely destroyed the **Trypillia Thermal Power Station** in Kyiv region. A large-scale fire broke out in the turbine shop. 100% of generation was lost.

Photo: Dmytro Haiduk



On April 22, the occupiers hit **the Kharkiv TV Tower** with an X-59 missile. As a result of the shelling, the digital broadcasting signal was absent in Kharkiv and the nearest settlements. Technical premises were damaged.



On April 20, Russians attacked **a railroad** in the city of Dnipro. One employee was killed and seven others were injured.

On April 25, attacks on **the railroad and train stations** continued. In Donetsk region, three railroad workers were killed by enemy shelling. Bohdan Kovaliov, 26, Serhii Kuznetsov, 37, and Mykhailo Bandrivskyy, 26. Four other employees were injured.

Russians also attacked **the railway station** in Balakliia, Kharkiv region. Three employees were injured. The attack on the city of Smila in Cherkasy region damaged **the railway infrastructure**.





UKRAINE'S PEACE FORMULA

Just and lasting peace for Ukraine and the world

SECOND MEETING OF THE INTERNATIONAL COALITION FOR THE RETURN OF UKRAINIAN CHILDREN: are there any results and how is the world involved?

The Child Rights Protection Center hosted the second meeting of the International Coalition for the Return of Ukrainian Children.



Two months have passed since our last meeting. During this time, Ukraine managed to return home 38 more little Ukrainians. The country that contributed most to this is Qatar. So, on our part, the algorithm for returning children has been worked out.

However, this process **lacks scale**. Ukraine needs to **return tens of thousands of children** and integrate them into a happy childhood surrounding at home. And this task is common to all members of the International Coalition. Therefore, in the format of a presentation, the participants of the event were told how countries can help implement projects that will assist in verification, return, rehabilitation, prevention of possible deportation in the future, etc.



36 countries are united around this goal! Fortunately, new members are joining, and I am sincerely grateful for this positive dynamic. Austria, the Czech Republic, Estonia, Germany, Italy, Latvia, Montenegro and other nations expressed their support and readiness to help during the second meeting," said the **Ombudsman of Ukraine**.

WE WORK TO BRING ALL OUR PEOPLE HOME!



The Ombudsman's Office hosted a meeting of the **Working Group of Point 4 of the Peace Formula**. The meeting was attended by **30 countries** and **4 representatives of international organizations: the UN, the OSCE, the ICRC and the EU**.

The **Ukrainian Parliament Commissioner for Human Rights, Dmytro Lubinets**, reported that the **Working Group** had:

- held the 2nd plenary meeting of the **International Coalition for the Return of Ukrainian Children**, where 9 ideas for implementation were presented, ranging from the placement of children to their physical return, reintegration and rehabilitation;
- launched the **International Platform for the Release of Civilians Unlawfully Detained by the Russian Federation**. Currently, Ukraine is in a continuous search for a mediator in this process;
- a delegation led by **Turkish Ombudsman Şeref Malkoç** visited Ukraine and made sure that Russians are held in accordance with the Geneva Convention. We jointly visited a camp for Russian prisoners of war.



Dmytro Lubinets also announced that he had appealed to the UN Subcommittee on Prevention of Torture and Other Cruel, Inhuman or Degrading Treatment or Punishment (SPT) and the European Committee for the Prevention of Torture and Inhuman or Degrading Treatment or Punishment (CPT) to **visit all places of detention where Ukrainian prisoners of war and civilians are held in order to prevent torture**.

Ukraine is taking all possible measures and looking for new mechanisms to bring back our people, and hopes that each of the Working Group's members will contribute.



NEARLY 37 THOUSAND PEOPLE ARE STILL MISSING:

Ukraine is working to find and bring all citizens home!

In April, the event “**Civilians Unlawfully Detained by Russia: Joint Steps of the Authorities and Civil Society for Their Release**” was held. More than 100 participants included representatives of government agencies (the Coordination Headquarters for the Treatment of Prisoners of War, the Ministry of Reintegration, the Ministry of Social Policy, and the Ministry of Health), the public, and human rights activists. In his speech, Dmytro Lubinets addressed the participants and informed them that Russia has been abducting civilians since 2014. The situation has significantly escalated after the full-scale invasion. Civilians are subjected to various forms of violence.



Some key figures:

- only **147** civilians have been returned home so far;
- Ukraine has verified about **1700** people unlawfully detained by the aggressor country (these people have been verified by the ICRC and in other ways);
- almost **37,000** people are considered missing: children, civilians and military. These figures may be much higher.

In course of the event, the Ombudsman's representatives, **Oleksandr Kononenko** and **Olena Kolobrodova**, outlined the tasks and activities of the **Working Group for the release of civilians unlawfully detained by the Russian Federation** and the roadmap for the rights of civilians deprived of their personal liberty as a result of armed aggression against Ukraine, missing in action under special circumstances, and their families.

The working group for the release of civilians unlawfully detained by the Russian Federation will have the following principles: unity, coordination and optimization of efforts; creation of a common strategy; search and verification; humanitarian mission; international support; results; social and legal protection; information transparency.

- Each member of the Working Group will work on the most important result – the release of unlawfully detained civilians.

The roadmap on the rights of civilians unlawfully detained by a terrorist country and their family members clearly outlines the procedure for establishing the fact of deprivation of personal liberty as a result of armed aggression against Ukraine, their rights to state financial assistance, housing, rehabilitation, adaptation and support measures, as well as the right to social protection for family members of civilians missing under special circumstances, property rights of civilians missing in action and much more.



The roadmap

The event brought together many representatives of the international community, government and civil society. The Ombudsman of Ukraine **expects the developments to have a positive result – the civilians will be returned home, and their families will receive decent support from the state!**

SHOOTING OF UKRAINIAN PRISONERS OF WAR: another war crime of the Russian occupiers

Another video of a cynical massacre of captured Ukrainian soldiers has stirred up social media. It is currently unknown when and where the crime was committed. According to preliminary information, it happened near the village of Krynky in the Kherson region. The video shows three unarmed Ukrainian soldiers lying in a ditch, and **the Russian occupiers are deliberately shooting them.**



The killing of prisoners of war is a blatant violation of the Geneva Convention relative to the Treatment of Prisoners of War and a grave international crime. Unfortunately, such cases are **not uncommon.**

Regarding yet another violation of international humanitarian law by the Russian Federation, Dmytro Lubinets sent official letters to the UN and the ICRC to have the organizations document this fact. This should become the evidence base for a war crimes tribunal.

The international community must send a clear message to Russia that the traces of war crimes cannot be hidden. War crimes have no statute of limitations. And those who committed them and those who gave criminal orders will be in the dock!

FAMILIES LEAVE THE TEMPORARILY OCCUPIED TERRITORIES FOR UKRAINE-CONTROLLED TERRITORY

In April, 9 children and their parents left the temporarily occupied territories of Ukraine. The children and their families left Zaporizhzhia and Kherson regions. Some of the families experienced real horrors during the occupation and witnessed Russians looting the homes of local residents, forcing them to take Russian passports, committing violence against Ukrainians, and forcing children to study at school according to the canons of the “Russian world.” Families with teenage boys left the temporarily occupied territories so that their children would not be taken to the Russian army.

Many residents suffered from the occupiers’ blowing up of the Kakhovka Hydroelectric Power Plant. According to returning families, as the water had receded, more than 1,000 bodies had been found in the town of Hola Prystan, and many of them are still missing.

The parents of the children told us in our **Child Rights Protection Center** that the prospects for the future in the temporarily occupied territories did not fit into their families’ vision of life, so they decided to move to the territory controlled by Ukraine.





So now representatives of our Office, government agencies and charitable organizations are communicating with them and helping them. There is a lot of work ahead: restoring documents, enrolling children in educational institutions and clubs, finding a job, etc.

We are grateful for the support of the returned children to the Rokada Charitable Foundation, Virnyy Shliakh-Kharkiv (“The Right Way – Kharkiv”) NGO, Posmishka UA (“Smile UA”) Charitable Foundation, the UNICEF, Holosy Ditei (“Voices of Children”) Charitable Foundation and the Coordination Center for the Development of Family-Based Care and Education.

IN CONSTANT COMMUNICATION with the Families of Prisoners of War and Civilian Detainees

- A rally of relatives of civilians unlawfully detained by Russia took place on Maidan Nezalezhnosti in the capital of Ukraine. The Commissioner’s Office staff spoke to the relatives of the civilians and emphasized that Ukraine is working every day to find effective mechanisms to return all Ukrainians to their homeland.



Russia is unlawfully detaining Ukrainian civilians, thereby violating international law. This cynical behaviour is unacceptable, and the occupiers must be held accountable!

Ukraine understands that such detention of people is a manipulative means of influence in the political arena to achieve Russia’s own terrorist goals!

- The Office of the Ombudsman of Ukraine holds weekly meetings with families of servicemen who are currently in enemy captivity or are considered missing. Recently, such a meeting was held with family members of the 74th separate reconnaissance battalion.



The questions concerned the mechanisms of searching for and returning Ukrainian soldiers from enemy captivity, communication between government agencies and families of Ukraine’s defenders, and their social protection.

Despite the difficulties, the state is working to bring home every Ukrainian man and woman!



Oleksandr Kononenko

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THE BOY'S RIGHT TO BE BROUGHT UP IN A FAMILY RESTORED

The Ombudsman of Ukraine received an appeal from a citizen of Ukraine, who has been living in Poland for the last three years, **with a request to assist her in establishing custody of her minor brother.**

Prior to the full-scale invasion, the boy had been in the Melitopol Regional Centre for Social and Psychological Rehabilitation of Children due to family circumstances. Then, along with other children from the centre, he was evacuated to Poland. As soon as his sister found out about it, she took her brother to live with her two years ago. However, since she was not legally his guardian, she could not issue any documents on his behalf – neither a temporary asylum in Poland nor a passport of a citizen of Ukraine for travelling abroad. The only documents confirming the brother and sister's relationship were their birth certificates, where one mother was listed. But the mother is in prison and the father is dead. Therefore, the girl is the only family member who is able to take care of her brother, and what is more important, she wants to.

Therefore, the Ombudsman immediately sent a request to the Service (Department) for Children of Zaporizhzhia City Council to take urgent response measures. As a result, the minor boy was granted the status of a child deprived of parental care, and the applicant was appointed his guardian. **The child's right to be brought up in a family was restored!**

Every child should have a family – a place of unconditional love, care and support!

PARENTAL KIDNAPPING is an adult problem that affects children



The Ombudsman's Office has prepared proposals to address gaps in the legislation on child abduction by one of the parents. Together with the relevant agencies and institutions, we need to develop a common solution that will take into account all aspects of the problem and become an effective preventive measure in cases where parents cannot agree on their own", – Iryna Suslova, Representative of the Commissioner for the Rights of the Child, emphasized.

The Ombudsman's Office records an increase in the number of citizens' appeals on this issue. Thus, in 2021, 167 such appeals were received, in 2022 – 241, and in 2023 the figure almost doubled to 557. **As of 22 April 2024, 127 appeals have already been received.**



Following the meeting, the parties agreed to add to the initiatives submitted by the Ombudsman's Office the following proposals. —



Iryna Suslova

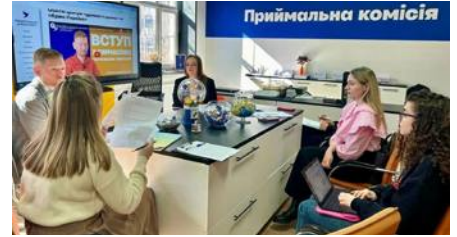
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IMPROVING THE PROCEDURE FOR ACCESS TO EDUCATION

for Persons from the Temporarily Occupied Territories of Ukraine

Since 2016, Ukraine has introduced a simplified system of admission to higher education institutions for people from the temporarily occupied territories by applying to the educational centres 'Crimea-Ukraine' and 'Donbas-Ukraine'. Despite this, enrolment statistics show that the number of applicants from these territories is decreasing every year.



In order to determine the main needs of applicants at different stages of the admission campaign and improve the conditions of admission, a survey of students was conducted and the activities of the educational centres were monitored. **The survey involved 1,909 students from 98 educational institutions** with educational centres. In addition, our employees made **monitoring visits to 167 educational centres**. We provided **703 recommendations** to higher education institutions to improve the conditions for admission through educational centres.

To improve the conditions of the 2024 admission campaign, the Ombudsman's Office compiled and sent to the Ministry of Education and Science of Ukraine information on the main problems faced by educational centres when working with applicants from the temporarily occupied territories to develop effective mechanisms for solving them. **Currently, we are preparing 2 analytical reports based on the results of the survey of students and monitoring of educational centres**, which our Office will present publicly at the national level.

THE REGISTER OF DAMAGES CAUSED

by the Aggression of the Russian Federation against Ukraine launched

This Register was created to record applications from individuals and legal entities, as well as the state of Ukraine, for compensation for losses, damages, and damage caused by Russia's aggression to our country. Submission of claims started on 2 April and the Register is currently focused on one important and large category of losses – damage or destruction of residential real estate. **In the first week of the Register's operation alone, citizens submitted more than 1,000 applications!**

The Office of the Ombudsman of Ukraine held a series of consultations on personal data processing in the framework of submitting applications to the Register of Losses. It is envisaged that a special commission and a compensation fund will be set up to review the applications accepted to the Register in the future.

A draft Concept for Improving the National System of Legal Remedies and Support for Victims of Armed Aggression against Ukraine has already been developed, with one of its main goals being to synchronise national legislation and the international compensation mechanism. —



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UKRAINIANS SHOULD GET THE BEST EDUCATION

For the first time, we held a large meeting with the rectors of Ukrainian higher education institutions. It was attended by 180 heads of higher education institutions and the Minister of Education and Science of Ukraine Oksen Lisovyi. **This meeting was aimed at concrete results and steps.** We focused on the following topics:

- education for children from the temporarily occupied territories;
- destruction of institutions and their restoration;
- arrangement of shelters and accessibility of educational institutions;
- migration processes, lack of staff and Ukrainians leaving for other countries;
- providing access to public information by higher education institutions.

Among the appeals made by the heads of universities during the meeting was the issue of returning home Ukrainian citizens unlawfully detained by the Russian Federation. There are cases when students were unlawfully detained by the occupiers. Dmytro Lubinets stressed that **if there is such information, it can be provided to the Office and it will be taken into account. However, the return of civilians home remains a very problematic issue.**



WE RESTORED THE RIGHT to a safe environment and proper living conditions

The Ombudsman monitored collective appeals from residents of Klavdievo-Tarasove village, Kyiv region, regarding violation of the right to a safe environment and proper living conditions **due to air pollution caused by non-compliance with the requirements of sanitary and environmental legislation by a wood processing company in close proximity to residents' homes.** Among other things, the complainants also noted that their repeated appeals to local and state authorities remained without proper response.

Therefore, the Ukrainian Parliament Commissioner for Human Rights **commenced proceedings and sent relevant requests to the responsible state authorities** to take appropriate response measures and monitor the state of the landscaping. After that, the company was inspected and a number of violations were found, which were recorded in the relevant acts.

The violating companies were issued binding instructions and requirements to eliminate the identified violations and were monitored for their compliance. **These requirements were fulfilled. Thus, the right of the village residents to a safe environment and proper living conditions was restored.** —



Olena Kolobrodova

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WORKING IN THE INTERNATIONAL ARENA

In April, Ukraine's Ombudsman Dmytro Lubinets spoke at the regular session of the UN Human Rights Council about the reports of the UN monitoring mission, where the mission records human rights violations as a result of Russia's aggression against Ukraine.



Observing crimes is not enough! It is not enough to record crimes for history in the mission's reports! We must finally repel the aggressor's actions and find objective ways to bring it to justice."

In April, Dmytro Lubinets also had a number of meetings:

- **Erik Berger Husem**, Senior Advisor for Peace and Reconciliation at the Department of Regional Affairs of the Norwegian Ministry of Foreign Affairs;
- **Shoayb Casoo**, Ambassador Extraordinary and Plenipotentiary of the Republic of South Africa to Ukraine;
- **Luise Amtsberg**, Federal Commissioner of Germany for Human Rights Policy and Humanitarian Assistance;
- **Felix Baumann**, Ambassador Extraordinary and Plenipotentiary of Switzerland to Ukraine.

QATAR AND UKRAINE ARE EXPANDING COOPERATION TO BRING UKRAINIANS HOME!

The Ombudsman of Ukraine Dmytro Lubinets paid a working visit to Qatar. He met with the Minister of State for International Cooperation, **Lolwah Rashid Al-Khater**.



The State of Qatar, as a leading mediator in the process of reunification of children in the international armed conflict between Russia and Ukraine, **launched the Rehabilitation and Recovery Programme for families**, which the Office of the Ombudsman of Ukraine helped to reunite within the framework of the approved action plan of the President of Ukraine **Bring Kids Back UA**.



Ukraine welcomes the fact that Qatar seeks not only to assist in family reunification, but also to improve their well-being in all possible ways, including in terms of health. The above-mentioned programme includes medical examination, psychosocial support, as well as introduction to Qatar and its culture," said the Ombudsman of Ukraine.



The parties also discussed the return of Ukrainian civilians unlawfully detained by Russia and prisoners of war.

Qatar, for its part, is in favour of expanding mediation between Ukraine and Russia.

They also handed over a list of 561 children who should be returned to Ukraine.

They discussed the return of so-called 'status' children: orphans and children deprived of parental care. —



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THE RIGHT TO PROTECTION FROM DOMESTIC VIOLENCE RESTORED

The Ukrainian Parliament Commissioner for Human Rights considered a lawyer's appeal on behalf of a citizen regarding violation of her rights to protection from domestic violence and to receive necessary assistance.

The Secretariat staff sent relevant requests to the National Police and the regional military administration to verify the facts of domestic violence and take appropriate response measures.

Only upon the Commissioner's submission did a commission consisting of representatives of the local state administration and a community police officer conduct an inspection at the address of registration of the citizen and her young child. **As a result, the victim received state-guaranteed assistance and information about her rights.**

In addition, her partner, who was committing domestic violence, agreed to receive psychological services to change the violent behaviour. **As a result of the Ombudsman's response, the citizen's right to protection from domestic violence was restored!** —



Mykhailo Spasov

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RUSSIAN POWS IN ZAKHID 2 CAMP MADE 314 PHONE CALLS TO RELATIVES

Also, from November to April, **more than 200 letters** were sent with the assistance of the ICRC.

The NPM group, consisting of our office staff and representatives of NGOs, interviewed Russian prisoners of war: no complaints were received about the conditions of detention, torture or other cruel, inhuman or degrading treatment.

The camp fully complies with all the requirements of **the Geneva Convention relative to the Treatment of Prisoners of War**.



The rights of Russian prisoners of war are guaranteed in Ukraine. **The world must put pressure on Russia to ensure that it does not violate the rights of Ukrainian prisoners of war!**

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THE NPM TEAMS HAVE ALREADY CARRIED OUT 112 VISITS TO PLACES OF DETENTION IN 2024



In 2024, 154 representatives of civil society organisations have already received instructions from me and have the opportunity to visit places of detention. Thank you all for your active participation! – the **Ombudsman of Ukraine** noted.

Vitalii Nikulin, the Representative of the Ombudsman in the Places of Detention, added that experience is being exchanged with other countries, in particular, on the possibility of involving representatives of NGOs in such activities.



We continue to work to ensure that the national preventive mechanism in Ukraine is implemented to the best of our ability! **Dmytro Lubinets** summed up.



Vitalii Nikulin

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OPEN DATA DURING THE LEGAL REGIME OF MARTIAL LAW

Representative of the Commissioner for Information Rights **Yuliia Derkachenko** spoke to journalists at the training **‘Open Data: Opportunities for Journalists, Activists, Researchers and Scholars’**, organised by Texty.org.ua and the Ministry of Digital Transformation of Ukraine, with the support of the OSCE.

The use of open data for research, anti-corruption activities, the impact of journalism during martial law, as well as the prospects of using open data to analyse various areas, such as ecology, economy, construction industry, public procurement, were discussed.



Yuliia Derkachenko delivered a presentation on **the rights of journalists and civic activists to access public information and open data.**

She also highlighted the activities of the Commissioner’s Secretariat to ensure the right to access information, informed the audience about the available tools for obtaining information necessary for journalistic activities and provided clarifications on the provisions of the Law of Ukraine ‘On Access to Public Information’.

THE OMBUDSMAN’S OFFICE RESPONDED TO A CASE OF INTERFERENCE WITH THE APPLICANT’S PRIVACY

The applicant addressed the Ukrainian Parliament Commissioner for Human Rights regarding **unlawful disclosure of his taxpayer registration number and passport data on the Internet website.** Such actions resulted in unjustified interference with the applicant’s personal and family life and violated his rights to personal data protection.

The unlawful collection, storage, use, destruction, dissemination of confidential information about a person is a criminal offence under part one of Article 182 (“Violation of Privacy”) of the Criminal Code of Ukraine.

Due to the fact that the information received in the appeal contained signs of a criminal offence, a letter was sent to the National Police of Ukraine to verify the facts stated in the appeal.

Based on the facts of the disclosure of personal data, the Investigation Sector of the Dnipro District Police Department of the Dnipro Oblast Police **opened criminal proceedings under Part 1 of Article 182 of the Criminal Code of Ukraine ‘Violation of Privacy’** to check the legality of the storage, use, and dissemination of confidential information about a person. —



Yuliia Derkachenko

Representative of the Commissioner for Information Rights

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RENEWED THE RIGHT TO RECEIVE MORE THAN UAH 352,000 IN CONNECTION WITH THE ASSIGNMENT OF GROUP II DISABILITY AS A RESULT OF AN ACCIDENT WHILE SERVING IN THE POLICE

A citizen applied to the Ukrainian Parliament Commissioner for Human Rights for assistance in restoring the right to a one-time financial assistance in connection with the assignment of the group II disability, as a result of an accident that occurred during his service in the internal affairs bodies, in particular regarding prompt and proper execution of the court decision in his favour.

Dmytro Lubinets sent a letter to the Minister of Internal Affairs regarding the decision to grant and pay a one-time financial assistance in the amount of UAH 352,400.00 to the citizen regarding the with the assignment of the group II disability.

As a result of additional actions related to amendments to the schedule of allocations of the general fund of the state budget, the Ministry of Internal Affairs reported that the citizen had received the one-time financial assistance.

Thus, as a result of the response measures taken, **the citizen's right to receive a one-time financial assistance** in connection with the assignment of the group II disability, as a result of an accident that occurred during his service in the internal affairs bodies, was restored.

THE CONVICT'S RIGHT TO PROPER CONDITIONS OF DETENTION RESTORED

The Ukrainian Parliament Commissioner for Human Rights received a complaint from a convict who had been taken to a pre-trial detention facility by court order to get acquainted with the criminal proceedings, regarding a violation of his right to proper conditions of detention – **non-compliance with the standard of space per person in a cell in a pre-trial detention facility.**

As a result of the inspection initiated by the Commissioner, the Kirovograd Regional Prosecutor's Office found that the applicant was held in a cell with a living space of 6.6 m² together with 2 other persons, which is a violation of Article 115 of the Criminal Executive Code of Ukraine (according to which the standard of space per convicted person shall be at least 4 m²) and Article 11 of the Law of Ukraine 'On Pre-trial Detention'.

The Kirovograd Regional Prosecutor's Office made an instruction to the head of the pre-trial detention facility regarding these violations, which was considered and satisfied, and the applicant was transferred to another cell; hence his right was restored! —



Denys Kononenko

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HUMAN RIGHTS IN UKRAINE

since the Beginning of Russia's Full-Scale Invasion of Ukraine

3 135

people were released from Russian captivity

including →

147

civilians

≈ 37 000

persons missing under special circumstances and illegally deprived of personal liberty as a result of Russia's armed aggression against Ukraine

*According to the information of the Director General of the International Commission on Missing Persons

669

children returned by Ukraine (including from TOT)

including →

388

deported children, according to the information platform «Children of War»

10 810

killed civilians

20 556

injured civilians

*According to the information of the UN Human Rights Monitoring Mission in Ukraine

545

killed children

1 307

injured children

2 049

missing children

19 546

children deported to the Russian Federation and/or forcibly transferred from the TOT

*According to the information platform «Children of War»

1.4 million

people without access to water due to the destruction of infrastructure

6 million

people with limited access to water

≈ 700 thousand

people in Ukraine were left without drinking water due to the destruction of the Kakhovka hydroelectric power station

4.8 million

people now identified as IDPs

8.2 million

people receiving temporary shelter in other countries

1 798

destroyed healthcare facilities

including →

426

hospitals

352

ambulatories

3 951

destroyed educational institutions

including →

1 313

destroyed kindergartens

≈ 1 million

children affected by the war do not have safe and reliable access to further education

*According to the UN

500

destroyed religious buildings

1 974

destroyed objects of culture

≈ 250 000

destroyed or damaged houses

126

destroyed railway stations

346

destroyed bridges and bridge crossings

572

destroyed boiler houses

426

destroyed factories and businesses

≈ 174 thousand square kilometers

of the territory of Ukraine are considered potentially mined

*As on April 28, 2024



Dmytro LUBINETS

Ukrainian Parliament Commissioner
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Омбудсман України
Ombudsman of Ukraine

The Russian Federation and all the war criminals it sent to Ukraine will bear the most serious responsibility for the evil they committed.

Ukraine meticulously documents every crime and every brutality.
All those who are guilty will undoubtedly be held accountable.

We will never forget or forgive. And so is the world.

#StandWithUkraine

«Ombudsman of Ukraine» chatbot

is an opportunity to get answers to important questions quickly and conveniently. It contains important information divided into 17 categories.

In particular, servicemen, internally displaced persons, and families with children can receive answers about their rights here. There is also a category for people who are in the temporarily occupied territory or were forcibly deported.

The chatbot is available at

@ukraine_ombudsman_bot

